

List of INTESA subprocessors allowed to process customer data

Intesa uses certain subprocessors to support the provision of its services.

These subprocessors are allowed to process customer data or personal data only to provide the services that Intesa has requested them to provide, and they are prohibited from using such data for any other purpose.

The document consists of 7 sections:

- A. subprocessors related to the provision of all services,
- B. subprocessors linked to the provision of specific services,
- C. subprocessors who do not process personal data, linked to the provision of all Intesa services,
- D. subcontractors,
- E. list of the changes compared to the previous version,
- F. version and date of this document,
- G. Intesa contacts.

Section A: supplier who process personal data (subprocessors) related to the provision of all service.

In the case of categories of Consultant, IT Infrastructure and Help Desk subprocessors, these provide contract staff who work in close coordination with Intesa employees to support, manage and maintain all Intesa Services and in the course of this they may process personal data and of customers.

In all these cases, customer data or personal data reside only in the Intesa facilities, on the Intesa systems and/or are subject to the policies and supervision of Intesa.

#	Company	Legal Address	Country	Extra UE data	Provided services	Consultant	Technical Service	Customer Success	Solution provider	Trust Services
1	A.G.M. Solutions S.r.l.	Via Angiolo Maffucci, 3 - 20158 Milano (MI)	ITALY		Consultant	X				
2	ALFASOFT srl	Corso Svizzera, 185 10149 – Torino	ITALY		Consultant	X				
3	ALTEN ITALIA spa	Via Gaetano Crespi 12 - 20134 Milano (MI)	ITALY		Consultant	X				
4	AMAZON WEB SERVICES EMEA SARL	Viale Monte Grappa 3/5 Milano	ITALY		IT Infrastructure services		X			
5	AREA TEST SRL	Piazza del Popolo, 46 12038 Savigliano (CN)	ITALY		Consultant	X				
6	BETACOM SRL	Corso Svizzera 185 10149 Torino (TO)	ITALY		Consultant	X				
7	CARLO TOSI S.R.L.	via Quattro Novembre, 7 - 40123 Bologna	ITALY		Consultant	X				
8	CRM PARTNERS SRL	VIA ANGELO BARGONI 7B, 00153 (RM)	ITALY		Consultant	X				
9	EMMEJAY di Maifredi Davide	Strada del Morozzo, 12 - 10131 Torino (TO)	ITALY		Consultant	X				
10	IBM ITALIA spa	Circonvallazione Idroscalo, 20090 Segrate Milano (MI)	ITALY		IT Infrastructure services		X			
11	IMQ	Via Marco Fabio Quintiliano, 43 - 20138 Milano (MI)	ITALIA		Services of Vulnerability Assessment and Penetration Test		x			X
12	IMQ INTUITY SRL	VIA MARCO FABIO QUINTILIANO, 45 - 20138 (MI)	ITALIA		EDR management		X			X
13	INNOVAWAY S.p.A.	via G. Porzio – Isola G1 – CDN n.4 –80143 Napoli (NA)	ITALY		Service Desk			X		
14	KYNDRYL ITALIA spa (Intesa owner)	Circonvallazione Idroscalo s.n.c.20054 Segrate Milano (MI)	ITALY		IT Infrastructure services		X			
15	LONGWAVE S.p.A.	Via Danubio 9 - 42124 Reggio Emilia (RE)	ITALY		IT Infrastructure services		X			
16	PRESENT SPA	Via Antonio Cechov, 48 - 20151 MILANO (MI)	ITALY		Consultant	X				
17	SYNTHESIS3 SRL	Guglielmo Reiss Romoli, 194 Torino (TO)	ITALY		Consultant	X				
18	VLC2 S.r.l.	Strada del Portone, 159 10095 – Grugliasco (TO)	ITALY		Consultant	X				

Section B: supplier who process personal data (subprocessors) related to the provision of specific services.

We provide a description of the services in the area to better understand the cases in which the following suppliers are involved in the processing activities (possibly also mentioned in the Technical Annex, part of the Contract Agreement)

#	Company	Legal Address	Country	Extra UE data	Provided services	Consultant	Technical Service	Customer Success	Solution provider	Trust Services
1	ARCHIVIUM SRL	via La Pira, 10 - 10092 Collegno (TO)	ITALY		For the provision of paper digitization services.				X	
2	AVVALE S.p.A.	via Francesco Melzi d'Eril 34 - 20154 Milano (MI)	ITALY		Second level Help Desk for corrective maintenance of SAP interfaces		X			
3	BIT4ID srl	Via Diocleziano, 107 - 80125 Napoli (NA)	ITALY		For the provision of services that include the SPID Service Provider components for user authentication				X	X
4	BLUENEXT SRL	Viale XXIII Settembre 1845, 95 - 47921 Rimini	ITALY		In solutions that expressly provide for the use of BLUENEXT (ex ADIUTO) SaaS services				X	
5	CCELERIA SRL	Via delle Industrie 27/7 - 30175 Marghera (VE)	ITALY		For the provision of conservation services integrated with SAP Concur				X	
6	COMMIFY ITALIA srl	Via Alessandro Manzoni 38 - 20121 Milano (MI)	ITALY		SMS transmission and sending				X	X
7	CRIF SPA	Via Mario Fantin 1-3, 40131 Bologna (BO)	ITALY		For the provision of video recognition services for the identification of users				X	X
8	DATLAS SPA	Viale Della Resistenza, 47 San Martino in Rio (RE)	ITALY		For the provision of mailing and OCR services				X	
9	DOCUSIGN Inc.	221 Main Street Suite 1000 San Francisco (United States)	USA	X	In solutions that expressly provide for the use of SaaS DocuSign services				X	X
10	EDICOM SRL	Viale Francesco Restelli, 3/1 - 20124 Milano (MI)	ITALY		for the provision of EDI signature services vs. the Spanish market				X	
11	ENTRUST	1000 Innovation Drive-Ottawa-Ontario K2K 3E6 (Canada)	CANADA	X	For the provision of signature services and strong customer authentication				X	X
12	GOOGLE LLC		USA		For execution of the solution called SelfID				X	X
13	IDM Consulting	Via Accademia Albertina 7 - 10123 Torino (TO)	ITALY		For the provision of services that include the use of the FileNet application		X		X	
14	IFIN SISTEMI SRL	VIA G. MEDICI 9/A - 35138 PADOVA (PD)	ITALY		Archiving regulatory consultancy	X				
15	INTESI GROUP SpA	via Torino, 48 - 20123 Milano (MI)	ITALY		For the provision of signature and SPID services				X	X
16	IONITE B.V.	Hogeweg 74 - 3814CG Amersfoort Amersfoort	NETHERLANDS		For the provision of the Service Metadata Publisher (SMP) service as required by the specifications of the Peppol network				X	
17	KALEYRA S.P.A. A SOCIO UNICO	Via Marco D'Aviano, 2-20131 - Milano (MI)	ITALY		For the provision of video recognition services for the identification of users and SMS transmission and sendig services				X	X
18	KALYOS SRL	via Dei Mestieri, 15 - 20863 Concorrezzo (MB)	ITALY		Projects and services based on the DMS Docuware				X	
19	KOMUNIKA S.R.L.	Via Brescia 5 Località Difesa - Zona Ind 88050 Caraffa di Catanzaro (CZ)	ITALY		For the provision of (postal) mailing services				X	
20	LASCAUX SRL	Via Calamandrei n. 129 - 52100 Arezzo (AR)	ITALY		For the provision of solutions that expressly provide for the use of Intesa Sign				X	X
21	LEADERFORM SPA	Via Molina, 14 - 37060 Sona (VR)	ITALY		For the provision of (postal) mailing services				X	
22	MICROSOFT Corporation (Azure)		USA		For execution of the solution called SelfID				X	X
23	NAMIRIAL SpA	Via Caduti sul lavoro, 4 - 60019 SENIGALLIA (AN)	ITALY		For the provision of PEC/REM services, graphometric signature or integration of the eSignAnyWhere SaaS				X	X
24	Neverhack Italy S.p.A.	via Giunio Antonio Resti n. 71 00143, Roma	ITALY		For the provision of signature services				X	X
25	O & S.I. SRL	via Goldoni, 27 - 20023 Cerro Maggiore (MI)	ITALY		For the provision of EDI services				X	
26	PAGERO ITALY SRL	Via Maurizio Gonzaga, 7 20123 Milano (MI)	ITALY		For the provision of services related to international e-invoicing (extra Italy) and transportation management.				X	
27	STUDIO INFORMATICA srl	stradone Farnese, 43/a - 29121 Piacenza (PC)	ITALY		For the provision of PEC management services (SaaS MaildocPro)				X	
28	TWILIO INC.	101 SPEAR STREET, FIFTH FLOOR	USA	X	Multichannel services for sending, receiving and managing text messages				X	
29	TEAMSYSYSTEM SPA	Via Sandro Pertini, 88 - 61122 Pesaro (PU)	ITALY		For the delivery of the solution called Delivery Control				X	

Sezione C: subprocessors who do not process personal data, linked to the provision of all Intesa services.

#	Ragione sociale	Sede Legale	Nazione	Dati Extra UE	Tipo servizio	Consultant	Technical Service	Customer Success	Solution provider	Servizi Fiduciari
1	AT&T GLOBAL NETWORK SERVICES ITALIA SRL	VIA LIVORNO, 60 - 10144 TORINO (TO)	ITALIA		Network		X			
2	FASTWEB S.p.A.	VIA CARACCILOLO, 51 20155 MILANO (MI)	ITALIA		Network		X			
3	COLT TECHNOLOGY SERVICES SpA	VIALE VINCENZO LANCETTI 23 20158 MILANO (MI)	ITALIA		Network		X			
4	TELECOM ITALIA SPA	Piazza degli Affari, 2 - 20123 Milano (MI)	ITALIA		Network		X			
5	Lutech SpA	via Rugabella, 1 - 20122 Milano (MI)	ITALIA		Security Management on INTESA Workstations		X			
6	SETI S.r.l.	Via Carlo Pittara, 14 - 10151 Torino (TO)	ITALIA		System management of datacenter components		X			

Sezione D: subconreactors

As of today, there are no subcontractors for INTESA services.

#	Ragione sociale	Sede Legale	Nazione	Dati Extra UE	Tipo servizio	Consultant	Technical Service	Customer Success	Solution provider	Servizi Fiduciari
1										
2										
3										

Section E: list of the changes compared to the previous version.

Changelog: changes to the document description and insertion of two new tables now present in letter C and letter D; in Section A inserted row 18 (VLC2); in section B inserted row 28 (TWILIO).

Section F: date and version of the present document.

NOTICE AND DISCLAIMER: this document is subject to change at any time. Last updated on 24/07/2025

Section G: INTESA's contacts

Any contacts or requests for clarification can be requested at privacy@intesa.it